

To: Students, faculty and staff

From: Robert Cramer, Vice Chancellor for Finance and Administration

Subject: July 20 campus cooling update

To the campus community,

Thank you for your resilience through ongoing challenges to our operations, [exacerbated by wildfire smoke that impacted campus](#) and much of Wisconsin last week. I appreciate everyone on campus who made last-minute changes to support the health and safety of our campus community.

I'm pleased to share some good news in this week's campus cooling update: If you listened in to the [Board of Regents meeting last Thursday](#), you likely heard that, based on current information, repairs to the broken chilled water line are expected to be completed before students return for the fall semester.

This is a complicated repair project, and I'm grateful to the many experts helping ensure a fix that meets short-term timelines and long-term campus needs. We will continue to share more about repair timelines as we make progress. A few reminders:

- Please remember that buildings that have been temporarily closed will remain closed until repairs are completed.
- If your work or work location has changed during this situation, wait to receive further instructions before returning to your regular building.
- If you discover a maintenance or custodial need in a closed building or area, please work with your [building manager](#). In case of emergency, please contact FP&M Physical Plant Customer Service at 608-263-3333.

Thank you again for your cooperation and patience as we work through this unexpected challenge. We will continue to provide these weekly updates and posts on the [Campus Cooling Issues page](#).

If you have questions that are not addressed or need assistance for your particular situation, please reach out to ChilledWaterConcerns@wisc.edu.

Robert Cramer

Vice Chancellor for Finance and Administration