Profile

Talented library administrator. Demonstrated success leading large, complex library systems and projects. National leader in digital information systems and public policy. Skilled collaborator building relationships and partnerships for library development and advancement. Seeks strategic opportunities to align the library's priorities with overall campus goals and objectives.

Education

M.A. Library Science	University of Wisconsin-Madison
B.A. Political Science	University of Wisconsin-Madison

Experience

Interim Director of Libraries, UW-Madison, General Library System, January 2012 – Present.

Provides leadership and direction of the total general purpose operating revenues of approximately \$24 million plus gift funds for the 15 libraries that comprise the General Library System. Significant budget and resource planning and close collaboration with campus administration. Works with the UW Foundation, UW Alumni Association and other campus units building relationships for development and advancement and liaison including private fund raising on behalf of the Library. Advocates on behalf of all campus libraries while developing and maintaining strategic campus partnerships in support of teaching, research and learning. Reports to the Provost and Vice Chancellor for Academic Affairs and is a member of the UW-Madison's Leadership Council and the Provost's Executive Group. Represents the library and the university at state, national, and international events, e.g. CUWL, CIC, and ARL.

Deputy Director, General Library System, University of Wisconsin-Madison, September, 2007 – December, 2011.

Provides the operational management for the 15 libraries within the General Library System. Serves as Associate Director for Public Services. Oversees the Library Coordinating Council, and the Library Management Group. Leads strategic partnerships with the Google Books project, <u>http://books.google.com/</u>, the HathiTrust digital repository, <u>http://www.hathitrust.org/</u>, and directs the Library's Services for Teaching and Learning, <u>http://www.library.wisc.edu/inst-services/#schedule</u>

• Represents the University and the University Librarian in campus, UW System, Association of Research Libraries (ARL), Committee on Institutional Cooperation (CIC), and Council of University of Wisconsin Libraries (CUWL) activities.

- Performs all duties and responsibilities as the Associate Director for Public Services for the General Library System.
 - Responsible for the administration, planning, budgeting and management of public service operations in the GLS libraries.

Acting Director of Libraries, General Library System, University of Wisconsin-Madison, June 2006-September 2007.

Provides leadership and direction of the total general purpose operating revenues of approximately \$24 million plus gift funds for the 15 libraries that comprise the General Library System. Includes significant budget and resource planning and close collaboration with campus administration. Works with the UW Foundation, UW Alumni Association and other campus units building relationships for development and advancement and liaison including private fund raising on behalf of the Library. Advocates on behalf of all campus libraries while developing and maintaining strategic campus partnerships in support of teaching, research and learning. Reports to the Provost and Vice Chancellor for Academic Affairs and is a member of the UW-Madison's Leadership Council and the Provost's Executive Group. Represents the library and the university at state, national, and international events, e.g. CUWL, CIC, and ARL.

Deputy Director, General Library System, University of Wisconsin-Madison, July 2003-May 2006.

Provides the operational management for the 15 libraries within the General Library System. Serves as Associate Director for Public Services. Oversees the Library Coordinating Council, and the Library Management Group. Leads strategic partnerships with the Google Books project, <u>http://books.google.com/</u>, the HathiTrust digital repository, <u>http://www.hathitrust.org/</u>, and directs the Library's Services for Teaching and Learning, <u>http://www.library.wisc.edu/inst-services/#schedule</u>

- Represents the University and the University Librarian in campus, UW System, Association of Research Libraries (ARL), Committee on Institutional Cooperation (CIC), and Council of University of Wisconsin Libraries (CUWL) activities.
- Performs all duties and responsibilities as the Associate Director for Public Services for the General Library System.
 - Responsible for the administration, planning, budgeting and management of public service operations in the GLS libraries.

Associate Director, Public Services and Member Libraries, University of Wisconsin-Madison, General Library System, July 2001- Present.

Provides leadership and service direction for the 15 libraries that comprise the General Library System. Supervised 39 unclassified academic staff or approximately \$2 million of unclassified personnel budget, 14 classified FTE positions or approximately \$430K in classified personnel dollars, and approximately \$350K in annual student budget dollars.

Library Automation Project Manager, University of Wisconsin System Administration, September 1998-September 2000.

Project manager responsible for the implementation of the Endeavor Voyager integrated library system on each of the 26 campuses (14 databases) within UW System. Reported directly to the Associate Vice President for System Administration. Planned and managed budget resources and project management in the amount of \$7 million for the project, including hardware and software purchases, and installation, training and ongoing maintenance costs.

Assistant Director, Public Services, Memorial Library, University of Wisconsin-Madison, August 1997- June 2001.

Responsible for the operational management of Memorial Library, the largest library on the Madison campus. Served as the administrative head of the Public Services Division. Initiates and manages projects involving all aspects of the library and communicates with user groups and other administrators, internally and externally. Responsible for planning, implementation and evaluation of public services and public service departments within Memorial Library. Responsible for eleven departments and units, having eleven professional staff reporting directly or approximately \$500,000.00 in unclassified personnel budget, and 50+ other classified, project and LTE staff indirectly reporting or approximately \$953,000.00 in classified salaries. Extensive supervisory and personnel responsibilities. Budget responsibility for the Public Services Division of approximately \$2 million of combined personnel, capital and supplies.

Head, User Services, Memorial Library, University of Wisconsin-Madison, September 8, 1992 – August 1997.

Responsible for a staff of 39 people in 32 FTE classified and academic staff positions and approximately \$250,000.00 of student assistant budget. External circulation of approximately 400,000 plus volumes, in-house internal circulation of approximately 300,000 volumes, stacks management for 3+ million volumes. Served as a liaison with library patrons, and the majority of the responsibilities were administrative in nature. Managed fines, overdue books and collection follow-up operations, billing of approximately \$400,000.00 per year, the issuance of 4600 borrowing privilege cards to community borrowers.

Media & Microcomputer Center Librarian, College Library, University of Wisconsin-Madison, August 1989-September 4, 1992.

Primary responsibilities included the direction, development, management and implementation of electronic information to undergraduates on the Madison campus. This included the acquisition of software, other nonbook material, and hardware that are used to support undergraduate instruction.

- Liaison with faculty, students and other campus micro lab coordinators was included.
- Responsible for the development of policies that help the Center run most efficiently and for the supervision of the Library Services Assistants and the Student Assistants that staff the Center for 120 hours per week that it is open.
- The software collection budget was \$10,000.00 per year for the Center.

New Technologies Coordinator, Wisconsin InterLibrary Services, February 1987-July 1989.

Primary responsibilities included the creation and implementation of a new program for the Council of Wisconsin Libraries.

- Provided automation consultation and research upon demand for the program's thirty-seven full members and sixty subscription members.
- Along with the information service, I wrote and edited the monthly newsletter, <u>New Tech News.</u>
- Managed and wrote technical reports, organized and conducted instructional programs and workshops.
- Supervised one academic staff person and several student assistants.

OCLC Program Manager, Wisconsin InterLibrary Services, May 1987-July 1989.

Managed the OCLC marketing, support, billing, and training programs for 125 Wisconsin libraries that used the services and products from OCLC, Inc.

- Supervised two librarians, a research assistant, and numerous student assistants.
- Evaluated the training and support needs of the libraries and planned the necessary training programs to fit that need.

OCLC Assistant Coordinator, Wisconsin InterLibrary Services, January 1982-May 1987.

Primary responsibilities included support and microcomputer training for all OCLC member libraries of WILS.

- Technical documentation and writing and editing.
- Edited the monthly newsletter <u>WILS MEMO</u>.

- Organized user group meetings twice a year, conducted microcomputer training, invoice and account maintenance, general problem solving of technical service projects, profile change requests, and equipment ordering, installation and liaison with OCLC, NCR and AT&T.
- Planned and developed conference and meeting presentations on OCLC related subjects, as well as participation in statewide projects and professional activities.

Government Services Librarian, Reference and Loan Library. Wisconsin Department of Public Instruction, June 1981-December 1981.

Administered the statewide Document Depository Program and the State Agency Library Processing Center, a program revenue centralized technical services operation.

- Supervised four full time classified employees.
- Provided reference, interloan, and technical service consulting to state agency libraries, and represented the Division for Library Services on automation committees throughout the State of Wisconsin.

Director, State Agency Library Processing Center, Reference and Loan Library. Wisconsin Department of Public Instruction. May 1979-June 1981.

Directed an OCLC based centralized technical processing center for six state agency libraries ranging in size from 3,000 to over 20,000 volumes each.

- Supervised two librarians and two classified staff in the acquisitions, cataloging, processing and billing for each library.
- Created and managed a budget for the center and directed the successful progression of the center from a federally funded grant to state supported program revenue funding.

From 1972 through 1979, I worked in various library support positions. I was employed at the Reference and Loan Library, Wisconsin State Law Library, UW-Madison Law Library, UW-Madison School of Nursing Instruction Media Center and the UW-Madison Memorial Library.

Related Professional Affiliations

American Library Association Association of College and Research Libraries Wisconsin Library Association Wisconsin Association of Academic Librarians UW-Madison, General Library System, Librarian's Assembly

Selected Professional Service Activities, Presentations and Accomplishments

University of Wisconsin-Madison campus

- Team Leader, Administrative Excellence IT Data Center Aggregation team, January 2012 present.
- Member, Leadership Council, UW-Madison, January 2012 present.
- Member, Provost's Executive Group, UW-Madison, January 2012 present.
- Administrative Excellence IT Data Center Aggregation Team Lead, December 2011- present. <u>http://adminexcellence.wisc.edu/</u>
- Provost's appointment to the UW-Madison's Information Technology Committee, 2009-present.
- Chair, UW-Madison, Identity Management Liaison Group, Affiliations Review Group, 2009-
- Direct and manage the contractual and public relations activity for the Google/UW-Madison Library Book Search digitization project, May 2006-resent. http://books.google.com/
- Regular guest lecturer, University of Wisconsin-Madison, School of Library and Information Science, management courses.
- Chair, Search and Screen Committee, Chief Operating Officer, Division of Information Technology, University of Wisconsin-Madison, 2009.
- Member, UW-Madison Provost's Executive Group, June 2006-2007.
- Awarded the Librarian of the Year for 1995 from the Librarians Assembly of the University of Wisconsin-Madison, General Library System.
- Planned, designed, tested and implemented "Open Return" of materials on the UW-Madison campus in January of 1995.
- Established onsite reciprocal borrowing of materials for all UW System students, faculty and staff in September of 1994.
- Directed and implemented compact storage in the basement of Middleton Health Sciences Library providing additional storage space (approximately 350,000 volumes) for campus libraries, November 2004.
- Published an article in the October 1996 issue of *College & Research Libraries News*. The article summarized the sample inventory completed in 1995 in Memorial Library.
- Successfully planned and managed the remodeling, construction and move into the new 5,000 square foot Media and Microcomputer Center in the Undergraduate Library on the UW-Madison campus. October 1989-January 1990.

University of Wisconsin-System

- Vice Chair, Chair Elect Council of Wisconsin Librarians (CUWL), 2012-2014.
- Strategic Planning Consultation for the University of Wisconsin Colleges Libraries. May 27, 2010.
- Chair, Budget Committee, Council of Wisconsin of Wisconsin Librarians (CUWL), July 2007-present.

- Chair, Wisconsin Library Services (WiLS) Board of Directors, April 2007-2009.
- Completed the successful implementation of the 14 statewide databases involved in the UW System Administration's Library Automation project. The project administration required that I scale and purchase the required hardware for each implementation site, monitor and pay for each invoice for hardware and software installation, design and create the structure and administration for a library hub site for four of the UW System sites, develop, organize and monitor all the required technical training provided to each site by the vendor, arrange and monitor follow-up contractual agreements, and be the primary liaison between the vendors and the UW System. I completed my two-year assignment with UW System Administration in September 2000 and returned to the library at that time.
- Chair of the Wisconsin Association of Academic Librarians in 1999.
- Board of Directors of the Wisconsin Library Association, 1998-1999.
- Secured increased state funding and statutory changes for public library systems in Wisconsin during my tenure from 1984-1986 as the Legislative Advocate for the Wisconsin Library Association.

Regional, national and international

- Chair, CIC Library Directors' Group, 2012-2013.
- Joint Task Force on Services to Patrons with Print Disabilities, Association of Research Libraries, 2012-
- HathiTrust Board of Governors Elections Committee, December 2011-present.
- Constructing Digital Research Collections, 159th ARL Membership meeting, October 12, 2011, Washington, DC.
 - <u>http://www.arl.org/resources/pubs/mmproceedings/159mm-proceedings.shtml</u>
- IMLS Advisory Board, Quality of Digital Files in Large Digital Repositories, University of Michigan, 2010- present.
- Chair, HathiTrust Strategic Advisory Board, <u>http://www.hathitrust.org/</u> 2009present.
- HathiTrust Executive Committee, 2009-present—ex-officio
- Academic Program Review of the libraries at the University of Nebraska-Lincoln, March 21-24, 2010.
- Member, Fair Use and Related Exemptions Working Group, Association of Research Libraries (ARL), March 2007-present.
- International Conference on the Universal Digital Library, Carnegie Mellon University, Pittsburg Pennsylvania, November 2010. Guest presenter: "University of Wisconsin-Madison's continued participation in the Google Books project".

Community service:

- Senior Advisor/ Consultant, Ten Chimneys, August 2012 (http://www.tenchimneys.org/)
- Member, Downtown Madison Rotary Club, 2008-
- Board of Directors, Monona Public Library, July 2007-2010.
- Finance Committee, Monona Public Library Board of Directors, July 2008-2010.

Publications

"The Value of the UW-Madison Libraries", August 23, 2012

"HathiTrust: A Shared Digital Repository" spring 2010 in *UW-Madison Libraries Friends Magazine*.

"Where Have All The Lost Books Gone?" In *College & Research Libraries News*, October 1996, Vol. 57 No. 9, pages. 581-583.

Annual Report, Media & Microcomputer Center, 1990-1991.

WILS MEMO, Editor and contributor, 1982-1989.

New Tech News, Editor and contributor, 1987-1989.

Large Audience Projection Systems, 1988.

Alternative Machine Readable Record Generation Systems, 1988.

The Winnefox Library System: potential for cooperative technical services, 1982.

Revised and updated August 3, 2012